

# R-Link

Quick guide



## WELCOME TO THE WORLD OF R-LINK

Congratulations on your choice. Thanks to its integrated multimedia screen, steering wheel controls and voice recognition (depending on the country), with R-Link you can carry on driving without taking your eyes off the road.

These pages will give you an introduction to the main features and settings of your R-Link multimedia system, including navigation.

This document does not replace the driver's handbook.

Please read the driver's handbook for more detailed information on the features mentioned in the "References" guide for your multimedia system.

The "References" guide covers all the functions (standard and optional) available; **their presence in the R-Link system depends on the version, the options selected and the marketing country. The screens shown in the user manual are not contractual.** Depending on the make and model of your telephone, some functions may be partially or completely incompatible with your vehicle's multimedia system.

For more details, please consult an Authorised Dealer.

Translated from French. Copying or translation, in part or in full, is forbidden unless prior written permission has been obtained from the vehicle manufacturer.



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### Switching on

The multimedia system switches on automatically when the ignition is switched on. In other cases, press the On/Off  button on your system.

### Switching off

Press the On/Off button  on your multimedia system to turn off your system.

### CONNECT YOUR SYSTEM

Activate your connected services by pressing the “Activate my services” button from the main menu of your multimedia system to obtain the applications from the R-Link Store.

### DESCRIPTION

The SD map supplied includes, among other things, a map of your country. Before use, check that it is not locked.

### UPDATES

Updates (especially of maps) are published regularly. They are available at R-Link Store by inserting the SD card for your multimedia system into your computer, with an Internet connection. Following delivery of a new vehicle, you can update your system free of charge for a set period. Once this time has elapsed, you will need to pay for updates.

**NB:** We recommend creating an R-Link Store account on your computer and updating your system regularly.

### INSERTING OR REMOVING THE SD CARD

With the navigation system switched off, insert or remove the SD card into or from the slot **1**. To remove the SD card from slot **1**, press the card, then release it. The card is released a few millimetres.

Pull the card to remove it completely. You can also press “System”, then “Remove SD-card” to remove the SD card safely.

### Voice recognition

Your multimedia system has a voice recognition system which allows voice control of some functions and applications of the multimedia system and your phone. This enables you to use your multimedia system or your phone while keeping your hands on the steering wheel. Button **2** or **3** enable you to use the voice recognition on your multimedia system and/or your phone if it is connected to the system.

SD cards are fragile – do not bend them. Insert correctly.  
Use your SD card only for operating and updating your multimedia system. Do not put it into another device (camera, portable GPS, etc.) or into any other vehicle.



### Multimedia screen D

Select a function or a button on the screen by touching it.

### Controls

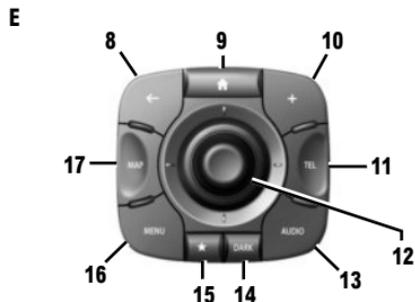
The multimedia system may be controlled by on-screen controls **D**, a central control **E**, one of the steering column controls **F** or one of the multimedia panels **G**.

#### SCREEN CONTROLS D

- 4** Access to "Easy park assist".
- 5** Access to driving aids.
- 6** Home page / Restarting the system.
- 7** On/Off.

#### CENTRAL CONTROL E

- 8** Go back to the previous menu.



**9** Go to the welcome screen.

**10** Open the pop-up menu.

**11** Access the telephone menu.

**12** Movement:

- moving around the card;
- up/down: move around the zones **A**, **B** or **C** of an on-screen menu;
- left/right: move around the various tabs of a menu.

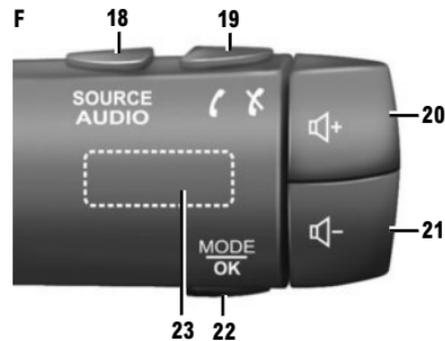
Rotate:

- move around the various elements of zones **A**, **B** or **C**;
- move around a list;
- adjust the scale (ZOOM mode).

Press: to confirm.

**13** Open the source screen while listening.

**14** Activate the standby screen.



**15** Access favourites

**16** Go to the main menu.

**17** Access the 'Navigation' menu.

#### STEERING COLUMN CONTROL F

**18** Select the audio source.

**19** Answer/end a call (phone mode).

**20** Increase the volume of the source currently in use.

**21** Decrease the volume of the source currently in use.

**20+21** Mute/unmute the radio source currently playing.

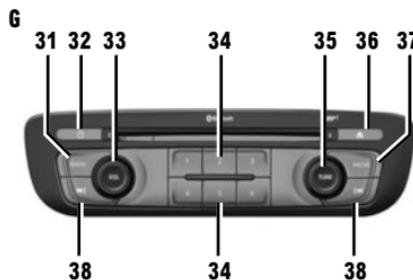
**22** Change radio mode or confirm an action.

**23** Rotation: to search for radio stations/change track or audio file.



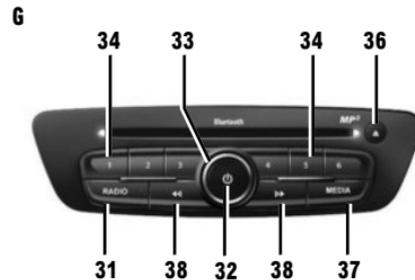
### STEERING COLUMN CONTROL F

- 24** Select the audio source.
- 25** Change radio band (AM/FM1/FM2/DR1/DR2).
- 26** Increase the volume of the source currently in use.
- 27** Short press:
  - answer/end a call (phone mode);
  - mute on/off.
- 28** Decrease the volume of the source currently in use.
- 29** Rotation: to search for radio stations/change track or audio file.
- 30** Activate/deactivate voice recognition.



### Multimedia screen G

- 31** Listen to the radio.
- 32** On/off.
- 33** Rotation: adjust the volume of the source currently in use.
- 34** Short press: recall a stored radio station.  
Long press: store a radio station.
- 35** Rotation: search for radio stations, change a CDtrack.



### 36 Eject a CD.

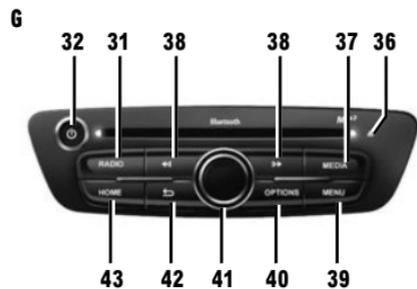
### 37 Choose an external source.

### 38 Short press:

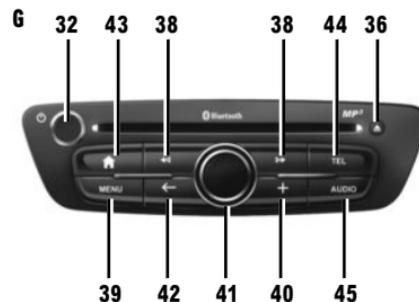
- move horizontally in the displays;
- move around the various zones of the screen;
- change a CD track or playlist.

### Press and hold:

- fast forward/rewind a CD or an audio file.

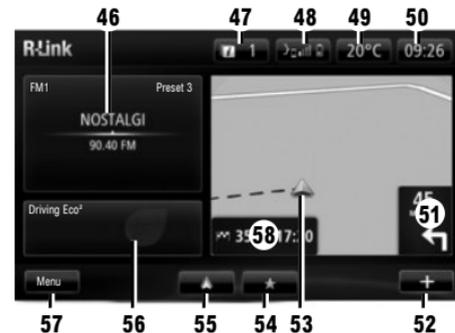


- 39** Go to the main menu.
- 40** Open the pop-up menu.
- 41** Switching:
- moving around the card;
  - up/down: move around the various areas of a menu (upper bar, central zone, lower bar);
  - left/right: move around the various tabs of a menu.
- Rotate:
- move around the various elements of a zone;
  - adjust the scale (ZOOM mode).



- Press:
- confirm.
- 42** Return to the previous menu.
- 43** Go to the welcome screen.
- 44** Access the telephone menu
- 45** Open the source screen while listening (radio, audio CD, etc.).

You can change the layout of the home page. Please refer to the instructions for your system for further information.



### Welcome screen

- 46** Audio information.
- 47** System notifications.
- 48** Phone menu access/Status of connected phone/Access to the voice recognition screen of connected telephone.
- 49** Exterior temperature.
- 50** Time.
- 51** Navigation instructions.
- 52** Pop-up menu.
- 53** Current vehicle position.
- 54** Favourites.
- 55** Access to the Android Auto™ menu of the connected telephone.
- 56** Driving Eco<sup>2</sup>/Energy (electric vehicles).
- 57** Main menu.
- 58** Navigation directions.



### "Navigation" menu

On the main menu, press "Navigation" then "Drive to..." to enter your destination.



### "DRIVE TO..." MENU

This menu offers you several ways to enter a destination.



### "HOME"

This menu lets you start the guidance to your pre-set home destination.

To store the address of your home location, use "Settings" menu, then "Change home location".



### "SAVED LOCATIONS"

This menu contains stored preferred destinations.



### ENTER AN "ADDRESS"

This menu lets you enter a full or partial address: country, town, street and house number. When using for the first time, choose your country and confirm.

– Enter the name or postcode of the town or city using the keypad.

The system may suggest several town names in the area **A**. Press on the name of the town/city displayed to confirm.

If these choices are not correct, access the full list corresponding to your search by pressing button **1**, "List".



– Select the town or city.

– Follow the same procedure for the "street" and "house" screens. If you don't want to enter a house number or if the system doesn't recognise your number, you can enter a road junction. Press the "Crossing" button on the "street" screen and select the street.

**Note:** the system stores previously entered cities in its memory. You can select any of these towns/cities directly by displaying the list or from the "Recent destinations" menu.

**Note:** To change the keyboard type (Azerty, Qwerty, Greek, etc.), press button **2**.

**"RECENT DESTINATIONS"**

This menu lets you select a destination from the list of addresses recently used. These are automatically stored.

- In the "Navigation" menu, select "Drive to..." then "Recent destinations";
- From the list of stored destinations, select an address to begin guidance.

**"CHARGING STATION"**

From the "Navigation" menu, "Drive to..." then "Charging station", you can find a recharging station identified in navigation and plan a route to this location.

**Note:** You can manage your personal stations via the "EV settings" menu.

**Note:** personal recharging stations are stored in the navigation system, whereas the generic list of recharging stations is stored on the SD card.

Only the list on the map SD can be updated and only the personal recharging stations can be managed from the navigation system.

Refer to the instructions for your system for information.

**"Z.E. TRIP"**

From the "Services" menu, select the Z.E. Trip app to locate a recharging terminal, view its availability in real time and the specifications of the recharging stations that match your charging socket.

Refer to the instructions for your system for information on the connected Services Z.E..



### "POINT OF INTEREST" (PI)

A point of interest (PI) is a service, place or tourist area near to a location (start point, destination city, en route, etc.).

PI are classed in different categories: restaurants, museums, car parks, etc.

There are several ways to find a PI:

- category;
- the name of the desired PI.



### "POINT ON MAP"

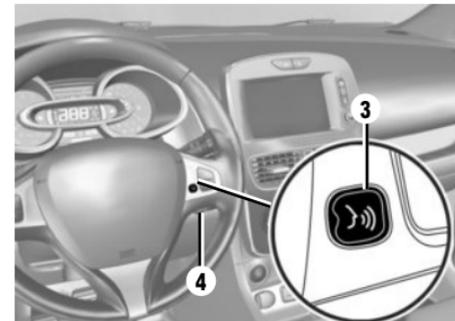
This menu lets you define a destination from the map. In the "Navigation" menu, select "Drive to..." then "Point on map".

Move around the map to position the cursor on your destination, then confirm: the system calculates the route.



### "LATITUDE LONGITUDE"

This menu lets you define a destination using latitude and longitude.

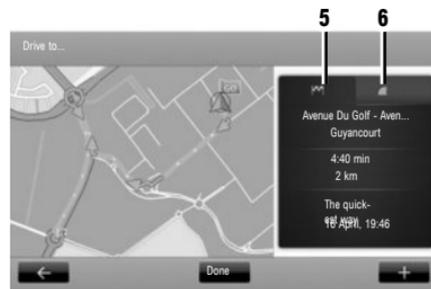


### Voice recognition

You can use the voice controls on your multimedia system or your phone to enter a destination without having to use the screen controls.

Tap button **3** or **4**, then wait until a beep sounds before speaking. Follow the audio and visual instructions provided by the system and on the screen.

Please refer to the instructions for your multimedia system for further information.



### Route summary

Once the destination information has been entered, the system calculates the route.

The screen has two tabs:

- the journey tab **5** enables a summary of your route to be displayed;
- the "LIVE" **6** tab displays traffic information and warning areas in real time.

In certain countries it is illegal to download and activate the warning areas option and this could lead to prosecution.

### Confirming the destination

At the end of the calculation, the system displays the route and suggests two options:

- "+": lets you see the route details, modify the route and save the route;
- "Done": activates guidance.

**Note:** if you do not confirm, this page will close after ten seconds and guidance will start automatically.

**Note:** the source of the traffic information received is automatically selected by the multimedia system ("LIVE" if you have taken out a subscription). The "LIVE" service uses "TomTom Traffic" which offers more frequent updates (approximately every three minutes), covering main and secondary roads.

### ELECTRIC VEHICLE DETAILS

Depending on the vehicle charge level:

- if the destination can be reached, guidance is launched;



7

- if the charge level is not sufficient to reach the destination, the system presents a selection of recharging stations along the route.

The **5** flag represents your destination. Its colour indicates whether the destination can be reached (green) or not (red), depending on the vehicle's charge level.

### NAVIGATION SETTINGS

To adjust the volume of the guidance instructions, use the system's volume control during a voice instruction or press **7** on the screen **B**.



## Accessing the radio

### MULTIMEDIA SCREEN

From the main menu, press “Multimedia”, then “Radio”.

### RADIO FRONT PANEL/MULTIMEDIA FRONT PANEL

Press the “Radio” button on the front panel.

### Selecting a waveband

Select the required waveband (AM, FM or DR) by pressing **1**.

### AM and FM radio

#### “PRESET” MODE

To get the list of saved radio stations, press the “Preset” tab, then select the station you want. To add the current station, make a long press on the required number.



#### “LIST” MODE

To access the full list of stations, press button “List”, then select the desired station.

#### “FREQUENCY” MODE

To search manually for a station, select “Frequency”. To adjust the frequency, you have two search options:

- manual search – press buttons **3** and **4**;
- semi-automatic search – press buttons **2** and **5**.



### DR radio (terrestrial digital radio)

#### “LIST” MODE

This mode displays a list of available radio stations. Press **6** or **7** to scroll through all the stations. To update this list, see the driver’s handbook.

#### “PRESET” MODE

This operating mode allows you to recall the radio stations that you have previously stored on demand. Press the buttons (numbered 1 to 6) to select your stored stations.



### “Multimedia” menu

Your vehicle is fitted with a multimedia system. From the main menu, press “Multimedia” and choose from the following list:

- “Radio”;
- “Media”
- « Pictures » ;
- “Video”;
- “Settings”.

Several input sources are available; CD audio, USB flash drive, SD card, auxiliary socket and Bluetooth® connection.

**Note:** the SD card provided is not recognised as an external source for playing music or videos or for viewing photos.



### “RADIO”

Please refer to the Radio section in this document.



### “MEDIA”

Press “Media”, then select an input source connected to the system to get the audio files you want.

**Note:** Only available sources can be selected. Unavailable sources will be greyed out.



### “PICTURES”

Press “Pictures”, then select the connected source (SD card, USB etc.) to get the photos. The system has two reading types:

- “Read all the photos”;
- “Read one photo”.

Photo slideshows and video playback are only available when the vehicle is stationary.



### “VIDEO”

Press “Video”, then select a connected source (SD card, USB, etc.). The system has two reading types:

- “Play all the videos”;
- “Play one video”.



### “SETTINGS”

This menu lets you adjust the different functions of the “Multimedia” menu.

Please refer to the instructions for your system for further information.

Some photo and video formats may not be readable by the system. For further information about compatible formats, please consult an authorised dealer.



## “Phone” menu

### PAIRING A PHONE

To use your hands-free system, pair your Bluetooth® mobile with the vehicle when using it for the first time. Make sure that Bluetooth® is activated and visible.

On your system’s main menu:

- press “Phone” then “Settings”.

A message is displayed on the screen asking you to pair a phone.

- Tap the “Yes”. The multimedia system searches for nearby phones with Bluetooth® activated;

- select your phone on the proposed list. Your phone is now paired to the system.

Depending on the model, and if the system asks, enter the Bluetooth® code on your phone to pair it to the system, or confirm the pairing.

Your phone may ask for authorisation to share your contacts and call logs. Accept sharing to find this information on the system. You can also use the other pairing method; see the driver’s handbook.

### CONNECTING A TELEPHONE

When it starts, the hands-free system searches for any nearby paired phones. It automatically downloads data from the last connected phone (phonebook, music, etc.). To deactivate this option, please refer to the section on “Making/receiving a call”.

**NB:** If a call is ongoing while the telephone is being connected, it will automatically be transferred to the vehicle loudspeakers.



### CHANGING A CONNECTED TELEPHONE

The system can store up to five mobile phones but only one can be connected at a time.

You can connect/disconnect any of these telephones at any time. To do this, on the main menu:

- press “Phone”, “Settings” then “Manage devices”;
- select the phone to be connected or disconnected.

For more information, depending on your country, please consult the <https://easyconnect.renault.com> site.



### “Phone” menu

From the main menu, select “Phone”. You can make a call by selecting:

- a contact from the phonebook;
- a number from the call log;
- the keypad to dial the number.



### “PHONEBOOK”

This menu lets you make a call using the contacts already saved in your phone.

Select the contact (if the contact has several numbers, select the number required); the call is automatic when you press the contact’s number.



### “CALL LOGS”

This menu lets you go to:

- all calls (incoming, outgoing, missed);
- incoming calls;
- missed calls;
- outgoing calls.

Select the tab required and press the contact to make the call.

**Note:** For each list, the contacts are displayed from newest to oldest.



### “DIAL A NUMBER”

This menu lets you dial the number on the keypad. After the number is entered, press “Call” to make the call.



### “VOICE MAIL”

This menu lets you hear your voicemail. Press this icon for the system to call the configured voicemail.

### CONFIGURING VOICEMAIL

If the voicemail box is not configured, the configuration screen will be displayed. Enter the voicemail number for your telephone operator.



## “SETTINGS”

This menu lets you:

- manage paired devices;
- adjust the sound levels of the hands-free system and the ringtone;
- configure the voicemail;
- deactivate/activate Bluetooth®;
- deactivate/activate the automatic download of telephone data.

## “MANAGE DEVICES”

This menu enables you to connect/disconnect a telephone.

## “SOUND LEVELS”

This menu enables you to change the sound settings for your calls.

## “VOICE MAIL”

This menu enables you to change the telephone number for your voice mailbox.



## “BLUETOOTH® ACTIVATION/DEACTIVATION”.

Press **1** to activate or deactivate the Bluetooth® connection.

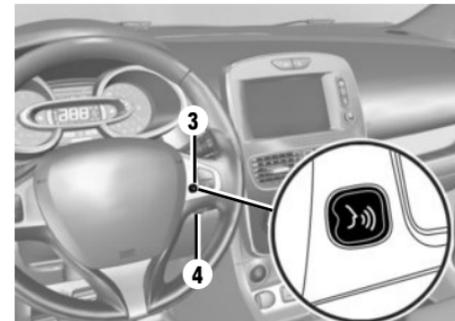
Tap the “Done”.

## “AUTOMATICALLY DOWNLOAD PHONE DATA”

Press **2** to activate or deactivate the automatic telephone data download (phone book, music, etc.), then press “Done”.

The system memory is restricted and it is possible that all your contacts may not be imported.

**Note:** the contacts saved on the SIM card on your phone are not visible. Only contacts saved on the phone are visible.



## Voice recognition

You can use the voice control of the multimedia system or your telephone to dial a number or call a contact from your phonebook without touching the screen.

Tap button **3** or **4**, then wait until a beep sounds before speaking. Follow the audio and visual instructions provided by the system and on the screen.

Please refer to the instructions for your multimedia system for further information.



### “Vehicle” menu

This menu lets you monitor your fuel or power consumption. Press “Vehicle” on the main menu to display the menus below.



### « DRIVING EC02 »

This menu displays the following information:

- “Trip report”;
- “My preferred trips”;
- “Eco-coaching”.



### “TRIP REPORT”

This menu shows you the data saved from your last journey:

- “Average consumption”;
- “Average speed”;
- “Total consumption”;

- energy saved or mileage completed;
- average eco-driving performance;
- braking anticipation;
- ability to manage vehicle speed.

To save your data, press “Save”, then select the type of journey taken. To reset your data, press “Reset” then “Yes” to confirm.



### “MY PREFERRED TRIPS”

This menu shows and compares the changes in your driving style in a the list of the following categories:

- “Last trip saved”;
- “Home-Work”;
- “Vacation”;
- “Weekends”.

Please refer to the instructions for your system for further information.



### “ECO CHALLENGE”

This menu monitors your ecological driving style. It gives you a score out of 100 and tells you the scores of other users of the make.



### “ECO-COACHING”

This menu assesses your driving style and gives you the best possible advice to optimize your fuel or energy consumption.



### “ONBOARD COMPUTER”

This menu shows information about consumption, total distance travelled, average speed and the calculation date since the last reset.



### “ELECTRICAL VEHICLE”

This menu shows the following information about electrical vehicles.



### “ENERGY FLOW”

This menu shows a diagram of the vehicle and indicates the times when the vehicle is consuming or generating power to recharge the traction battery.



### “CONSUMPTION DETAILS”

This menu shows the “Energy flow” and “Consumption details”.



### “CHARGE SCHEDULER”

This menu lets you set the charging start time according to a time or a weekly schedule.



### “COMFORT TIMER”

This menu enables you to programme the start time for your air conditioning, based on a weekly calendar.



### “TAKE CARE”

This menu enables fragrance diffusion, air ionisation and outside air quality checking.



### “SETTINGS”

This menu goes to the settings for:

- parking aids;
- “Lane departure warning”;
- “Easy park assist”;
- “Blind spot alert”;
- automatic door mirror folding on locking the vehicle;
- automatic central locking when driving;
- rear screen wiper when selecting reverse gear;
- switching on daytime running lights;
- unlocking of the driver’s door only when a door is opened;
- easy driver access;
- configuration of the driving style indicator on the instrument panel;
- switching off the instrument panel when charging;
- the “Driving-Eco<sup>2</sup>” route plan;
- automatic lighting of the main beam headlights.

The “Settings” menu is only available if the vehicle is stationary.



### “Services” menu

From the main menu, press “Services”.

The “Services” menu allows you to access different functions and different services described below. Some services are free during the trial period. You can extend the subscription online at [www.myrenault.com](http://www.myrenault.com) or at your country's R-Link Store.

For more information, depending on your country, please consult the <https://easyconnect.renault.com> site.

“Android Auto™”: connect your smartphone to the USB port of your vehicle to access applications from your smartphone on your multimedia system.



### “R-Link Store”

This service lets you view the available apps. You can buy apps or service subscriptions through a secure online system.



### “NAVIGATION SERVICES”

This service lets you see the expiry date of the subscribed services.

**Note:** the availability of “Navigation services” may vary.



### “TOMTOM TRAFFIC”

This service is for receiving real-time traffic information.

In certain countries it is illegal to download and activate the speed camera warnings and this could lead to prosecution.



### “SPEED CAMERAS”

This service indicates the warning areas.

**Note:** depending on local restrictions, speed cameras may not be displayed.



### « MYTOMTOM LIVE »

This service lets you see the expiry date of the subscribed services.

**Note:** the availability of LIVE services may vary.



### “WEATHER”

This service provides weather forecasts for the location of your choice.

Z.E.

**CONNECTED SERVICES Z.E.**  
(Electric vehicle)

This service gives you information about the charge status of your vehicle on the instrument panel and via the **MY Renault** app on some mobile phones.

**“SETTINGS”**

This service includes the management tools for apps and connections.

Please refer to the instructions for your system for further information.

**“APPLICATIONS MANAGER”**

This service lets you manage the installed apps.

**“NAVIGATION SERVICES”**

This service lets you see the expiry date of the subscribed services.

**“DATA SHARING SETTINGS”**

This service lets you activate or deactivate data sharing.

**“UPDATE APPLICATIONS”**

This service lets you update your apps, but requires a valid subscription.

**“R-LINK E-GUIDE”**

This service brings together all the instructions.

**« EMAIL »**

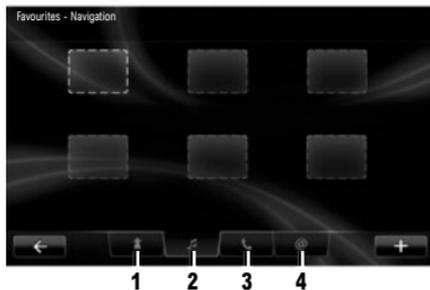
This service allows you to view your emails, only when stationary.

**“USER PROFILES”**

This service enables you to customise your user profile.

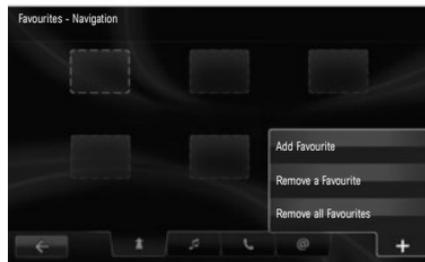
**“RENAULT ASSISTANCE”**

This service gives you access to RENAULT assistance.



Press the “Favourites” button on the welcome screen. The Favourites menu enables you to create shortcuts and manage your favourites using four tabs:

- 1 “Navigation”;
- 2 “Radio”;
- 3 “Phone”;
- 4 “Application”.



#### ADD A NAVIGATION FAVOURITE

Select an empty slot or the softkey “Add Favourite”. Enter an address to add to the favourites.

#### ADDING A FAVOURITE RADIO STATION

Select an empty slot or the softkey “Add Favourite”. Select the radio station to add to your favourites.

#### ADD A FAVOURITE TELEPHONE NUMBER

Select an empty slot or the softkey “Add Favourite”. Choose a contact from the directory to add to your favourites.

#### ADD A FAVOURITE SERVICE

Select an empty slot or the softkey “Add Favourite”. Choose an application to add to your favourites.

#### Delete favourites

To delete a favourite, select the favourite you want to delete, then press “+” and “Remove a Favourite”. A confirmation message is displayed on the screen – press “Delete” to confirm.

You can delete all favourites by pressing “+”, then “Remove all Favourites”. A confirmation message is displayed on the screen – press “Delete” to confirm.



### “System” menu

On the main menu, tap “System” then “System settings” to configure the following items.



### “LANGUAGE”

This menu enables you to select a language to apply to the system. Select the language you want, then select a voice.



### “DISPLAY”

This menu enables you to set the screen brightness for day and night as well as switching on/off automatic activation of the night mode.



### “SOUND”

This menu enables you to adjust the following settings:



### “Sound levels”

Use this menu to adjust the audio level of different functions (traffic information, hands-free system, telephone ringtone, navigation instructions etc.).



### “Speed sensitivity volume”

This menu enables automatic volume increase according to the speed.



### “Voice output settings”

This menu enables you to adjust the type instructions you want to hear.



### “Voice”

This menu enables you to adjust the volume of the voice synthesizer.



### “CLOCK”

This menu lets you set the system clock and the format of the time display. The system automatically adjusts the date and time by default.

Please refer to the instructions for your system for further information.



### “SAFETY WARNINGS”

This menu lets you activate/deactivate the alerts signalled by the system.

From this menu, select the alerts, press “Next” to select the sound for these alerts, then press “Confirm”.



### “HOME SCREEN”

This menu lets you adjust the layout of the home screen.



### “KEYBOARDS”

This menu lets you choose the type of virtual keypad used by the system:

- Select “Latin”, “Greek” or “Cyrillic” alphabet type then press “Next”;

- Select a keypad type from the options available, then press “Confirm” to confirm your selection.



### “SET UNITS”

This menu lets you choose the type of unit to be used by the system for:

- distances;
- coordinate displays;
- temperatures;
- barometer readings.



### “STATUS & INFORMATION”

This menu shows the following information:

- system version;
- Status of the GPS;
- network status;
- software licence;
- copyright.



### “REMOVE SD-CARD”

This menu enables you to eject the SD card safely.

**Note:** the SD card provided is reserved for the navigation system.



### “RESTORE FACTORY SETTINGS”

This menu lets you reinitialise and return to the system's default settings.

**Note:** after resetting, the system will restart in English.



### “ANDROID AUTO SETTINGS™”

This menu allows you to set the preferences for the “Android Auto™” application and access the instruction tutorial for the application on your vehicle's multimedia system.

( <https://easyconnect.renault.com> )

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